Connecting an Easee charger to WIM

YOUR DETAILS FOR WIM

Operator in the Easee app	`WIM Energy`

You connect an Easee charger, such as the Easee Home or Easee Charge, to WIM by choosing WIM Energy as the operator of your site in the Easee app. With Easee there is no OCPP URL to enter: the charger sends its serial number itself. You can also do it in Easee Control, Easee's web portal.

What do you need?

- **The Easee account of the site owner.** Only the owner of a site can choose the operator.
- **Your charger's serial number.** You send it to us after connecting, so we recognise your charger. It is on the sticker on the charger and in the Easee app.
- **Internet on the charger:** wifi, or the SIM card inside the Easee.

In the Easee app

1. **Open the Easee app** and go to your charger.
2. **Swipe the charger's card down** and tap Site settings.
3. **Under General, tap Operator,** then Edit at the top right.
4. **Choose WIM Energy** from the list and tap Save.

In Easee Control

1. **Log in to Easee Control** and find your site.
2. **Open Operator** under Tools.
3. **If an operator is already set,** click the red cross and then OK.
4. **Click Set Operator,** choose WIM Energy from the list and confirm with OK.

The names in the app and Easee Control can differ slightly by version and language. If you see something else, send us a screenshot.

Good to know

- **The operator applies to the whole site,** so to every Easee charger in it.
- **With another operator, the Easee app does less.** A charging schedule in the app, for example, no longer works. Charging, the sessions and the settlement run through WIM.
- **Going back to Easee** is possible later with the same steps: you choose Easee as the operator.

Does it work?

After a few minutes the charger reports to WIM; restarting the charger speeds this up. Send us your serial number, if you have not done so yet. We see the charger come in and set up your rate and access. Then you will hear from us.

Not connecting? Check:

- **Internet.** The Easee app shows whether the charger is online.
- **The operator.** Does Site settings, Operator, really show WIM Energy?
- **Your rights.** If you do not see the Edit button, you are not the owner of the site. Ask the owner or your installer to do it.

Still stuck? Email the model, serial number and a photo of the screen to info@wim.energy. More about connecting, also for other brands, is in Connecting your charger to WIM: a guide per brand.