Connecting a Wallbox charger to WIM

YOUR DETAILS FOR WIM

WIM's OCPP URL	In the email you received from WIM
Charger ID (serial number)	The serial number on your charger's sticker

Copy the URL from the email or from this PDF instead of typing it.

You connect a Wallbox charger with OCPP, such as the Pulsar Plus, Pulsar Max, Copper SB or Commander 2, to WIM in the myWallbox app or the myWallbox portal. You switch on OCPP, enter WIM's OCPP URL and the serial number, and save. The charger restarts by itself.

What do you need?

- **WIM's OCPP URL:** WIM's OCPP URL. It is in the email that came with this guide.
- **Your charger's serial number:** your charger's serial number. It is on the sticker on the charger and in the myWallbox app.
- **A Wallbox with OCPP.** Not every version has OCPP. If the OCPP option is not in the app, your charger does not support it. Send us the model in that case.
- **A myWallbox account** with your charger in it, and **internet on the charger:** wifi, a network cable or a mobile connection.

Do this when no car is charging.

In the myWallbox app

1. **Open the app** and select your charger. It must be online.
2. **Open the charger's settings** and choose OCPP. In newer versions of the app, OCPP is under External Management.
3. **Switch on OCPP** and enter:
   - URL: WIM's OCPP URL
   - Charge Point Identity: your charger's serial number
4. **Accept the terms** and tap Save. The charger restarts by itself.
5. **Check the status.** After the restart it should say OCPP Connected.

In the myWallbox portal

If you prefer a computer: log in to the myWallbox portal, open your charger and choose the OCPP tab. It has the same fields as the app. Fill them in as above and click Save.

The names in the app and the portal can differ slightly by version and language. If you see something else, send us a screenshot.

Good to know

With OCPP switched on, the myWallbox app does less than you are used to. Which functions drop out depends on your model and your myWallbox plan. Charging, the sessions and the settlement then run through WIM.

Does it work?

If it says OCPP Connected, your charger is connected to WIM. We see it come in and set up your rate and access. Then you will hear from us.

Does it say OCPP Connection Error, or does it stay on OCPP Connecting? Check:

- **Internet.** Is the charger online in the app?
- **The URL.** Copy it from the email again and compare it character by character.
- **The serial number.** Exactly as on the sticker, without spaces.

Still stuck? Email the model, serial number and a photo of the screen to info@wim.energy. More about connecting, also for other brands, is in Connecting your charger to WIM: a guide per brand.